

Did You Know

Ways To Pay Your Utility Bill

- Utility bills are always due on the 16th of each month, or the next business day following the 16th.
- The City offers various options for making utility payments. You can choose the option that is most convenient for you. Please note that payments made by credit card or debit card will incur a convenience fee.
- For convenience and ease of payment, Sign up for Auto-Debit, which automatically drafts the current balance due from your bank account on the 15th of each month with no fees.

The infographic is titled "ACH Automatic Draft" in large orange letters. Below the title, it says "An Easy, Fast, and Secure Way to Pay Your Utility Bill". Two people are shown holding a sign that says "It's automatic Set it & Forget it". Below this, three people are holding signs that say "No more late fees!", "It's Free", and "No convenience fees!". To the right, a box titled "ENROLL IN 2 STEPS" lists: 1. Fill out a form (with a clipboard icon) and 2. Submit a Voided check (with a check icon). At the bottom, a blue banner says "Call City Hall to sign up today! (816) 532 3897".

ACH Automatic Draft

An Easy, Fast, and Secure Way to Pay Your Utility Bill

It's automatic
Set it & Forget it

No more late fees!

It's Free

No convenience fees!

ENROLL IN 2 STEPS

1. Fill out a form
2. Submit a Voided check

Call City Hall to sign up today! (816) 532 3897

Assessment of Late Fees

Late fees are assessed on utility accounts which are not paid on time by the specified due date.

- Utility accounts not paid in full will be assessed a late penalty at 8:00 AM on the first business day following the 21st of each month.
- Reminder calls are assigned and sent out to all customer accounts subject to disconnection of water service.
- Late fees are assessed at 10% of the account balance which is outlined in the City's most current Schedule of Fees Listing